



Enabling retail warehouse management solution at scale

Project at a glance

Industry

Food retail, wholesale and food service

Challenge

With total retail sales now surpassing €4.5 billion annually, the complexity and volume of our client's warehousing operations outgrew its legacy logistics solution. As part of the upgrade to a world class SCM application, they needed a best-in-class infrastructure to provide the levels of visibility, flexibility and scalability now required.

Solution

Triangle were chosen to design, deploy and manage the enabling infrastructure for their warehouse management solution. Using IBM technology, Triangle delivered an architect-led managed service to maximise availability, performance and agility.

Technology

- IBM Flash Storage
- IBM Power
- IBM DB2
- IBM WebSphere ND
- IBM Spectrum Protect
- IBM PowerVM & AIX





The challenge

The operational constraint of legacy logistics

Our client is one of Ireland's leading food retail and wholesale company, with more than 40,000 employees spread across over 1,400 retail outlets in Ireland and Europe. Despite the size of its operations, the company's warehousing logistics have been run on the same supply chain management system for more than 20 years.

But with total retail sales now surpassing €4.5 billion annually, the complexity and volume of its warehousing operations finally outgrew its legacy logistics solution.

The company needed a new, future-proof warehouse management solution (WMS) that could increase its warehouse productivity and efficiency, enable real-time processing, enable process automation, and increase inventory accuracy across all of its warehouses.

To enable this solution, they needed an infrastructure with the stability, scalability, visibility and flexibility required to help deliver all technical and business benefits that the new application was selected to deliver.

The solution

Supporting a WMS of the future with IBM technology

Triangle worked with the client's team to identify the capabilities, design features and other criteria required for the company's new infrastructure to enable their warehouse management solution. Vendor support, license costs, flexibility, end user adjacency, service availability, and the implementation partner were all key considerations when planning the best-fit platform.

To meet the solution's application middleware and data management requirements, the client selected the IBM SystemP platform with WebSphere and DB2. Triangle delivered an architect-led managed service, as well as associated SLAs, platform evolution, DR readiness, capacity management and performing-tuning

activities across all environments onto which the warehouse management solution was deployed.

The IBM solution provided the client with the stability, scalability, visibility and flexibility required to help deliver all technical and business benefits that the new application was selected for. The solution is future proofed and incorporates plans for Platform Evolution, Disaster Recovery readiness, proactive capacity management and ongoing performance tuning activities. Triangle's ability to provide deep expertise across the entire IBM platform incorporates a fully Managed Service and that ensures a robust service to both the client and their customers.



The difference

Improved efficiency and output, with room to grow

Once the new logistics solution was implemented, the business impact was immediate. Our client immediately experienced enhanced visibility into its operations, as well as improved efficiency and expansion of the new warehousing function across their entire group.

Triangle's delivered technology layer ensures that our client has a future-proofed platform to serve and expand their most critical business requirements for warehouse functions. Through the exceptional availability and performance of IBM SystemP and FlashSystem, they now operate with a stable, high-performance architecture enabling its most critical business application.

Outcomes delivered

- Increased application performance
- An upgraded user experience
- Real-time processing
- Improved data reporting
- Expanding logistics automation
- Mobile functionality
- SaaS delivery
- and other innovative capabilities.

The difference

In the words of our client

"Open architecture was a critical point of emphasis in the design process. Our previous logistics solution supported our business operations for 20 years. With Triangle's help, we were determined to design and implement a modern solution that could power operations for the next 20 and beyond."

